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| Recent Experiences |

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| **Afbeelding met teken  Automatisch gegenereerde beschrijving ABN AMRO – Detecting Financial Crime (DFC)** | **05-2021 / 07-2024** |
| **Senior DevOps/agile coach*** Leveraging data driven DevOps, Agile and Product Management WoW, reliability Engineering and tools with teams and Leadership teams in Finance & Reporting and DFC grids. Implementing WoW, DORA Metrics and Scaled Framework
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| **Program Lead Transaction Monitoring - DNB Remediation*** Responsible for the E2E delivery (Compliance, Group Audit AML Sanctions, Legal, Retail business, IT delivery, Innovation and Design, Data Science/Machine Learning Innovation, TM/KYC-CDD Operations) of the AML/Transaction Monitoring improvements remediating the DNB Wwft findings for ABN AMRO Retail Banking.

**Technology Lead - DFC Operations Transformation program*** Responsible for the delivery and realisation of Technology tooling requirements initiated by the transformation of DFC Operations’ changing towards a process-driven Way of Working of TM, Sanctions & KYC/CDD.
 | **03-2020 / 05-2021** |
| Logo van verkoper **Radiuz / Amaze (AutoBinck)** | **09-2019 / 02-2020** |
| **Program Manager startup launch** |  |
| * Program setup and contract finalization and aligning both business roles, business requirements and IT efforts for the 3-year roadmap/ €4m budget of the Amaze Mobility program coordinating the legal and business process aiming to set up a new legal entity and collaboration contract between consortium partners and Municipality of Amsterdam.
* **Project description**
* Program setup and governance (Prince2/hybrid agile)
* Creation of business plan and IT transformation plan
* Develop product proposition and realisation plan (business, IT, partners). Perform new Data architecture service environment with TNO/IenW and app development
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| **ING - D&CS Lead Product Owner agile Test/implementation**  **ING*** Responsible for improving and building the Document & Content Services Tribe squads’ (15) testing capabilities, ensuring testing capabilities aligned with cross domain Unite integration program and generic testing skills and culture.
 | **03-2018 / 07-2019** |
| **ING - Sr. Product Owner Document & Content Services** **ING** | **09-2017 / 04-2018** |
| * Product Owner for two DevOps teams – Document Management & processing, RPA & Machine Learning focussing on: Growing Continuous Improvement, developing Scaled Agile, building high performance teams, creating Product vision & roadmap, build team governance.
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| Edgar Zeijlemaker |
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|  | **Email**info@ezconsulting.nl |
|  | **Website**[www.ezconsulting.nl](https://www.ezconsulting.nl/)Date of birth: May 6, 1969 |





**SUMMARY**

Edgar is a **pragmatic** and goal oriented senior project/program manager and experienced DevOps/ agilest with strong **commitment** and persuasion. With both an **analytical** and **pragmatic** approach but for all, a **people oriented** approach, he has the ability to lead teams in a **communicative** and **emphatic** fashion and **achieve** the required change for an organization. **Business improvement & delivery excellence** are the key goals in Edgar’s endeavours and can deliver these in both a classic Prince2 fashion as well in an **agile/DevOps** environment.

Many years of experience in various roles and organizations enable him to apply different approaches to organizational requirements and being sensitive to local contexts. Being fluent in Dutch and English (advanced) and proficient in German, and having worked with many vendors, international contexts are ‘business as usual’.

Earlier Experiences



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|  **European Merchant Services** | **2017** |
| **Interim Senior Project manager** |
| Managing three major projects for a fast growing Payment Service Provider: My EMS Merchant Portal and messaging, ABN AMRO Internet Wallet migration, digitalisation of Boarding processes. **Methodology** Prince2 /Agile development**Team composition** External vendor, First Data, Product Managers* **Project description**
* Iterative evolution of features in the current MVP merchant portal
* Managing second stage of product migration
* Foundation activities for boarding process improvements
* **Stakeholders**
* External parties (ABN AMRO, First Data, Infosys)
* Product Management EMS, First Data (IT vendor), Compliance
 |
| **Sabbatical – 6mo** | **2017** |
|  **ABN AMRO – Interest Condition Management & Capabilities** | **2016** |
| **Lead Product Owner** |
| Technical development and business implementation of new IT architecture **Methodology** Cross domain Scaled Agile/DevOps implementation (SAFe/Nexus). Direct report to Board of Directors**Team composition** 5 product Owners, 5 SCRUM teams, external vendors TCS, IBM, Enterprise architects**Budget** EUR 1.5 mio (2016), EUR 1.7 mio (2017)* **Project description**
* Short notice changes to existing applications for selected client groups to support negative interest and structural new build of modular Java applications, mainframe and infrastructure.
* **Stakeholders**
* Operations, Product management Cash Management Retail en Wholesale, Finance ALM/Treasury, IT Solutions
* **Result**
* 2 program increments, Nexus Agile framework
* Approved architecture design
* Working models new Product administration & Interest Management and Capabilities engine
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| **Senior Project Manager (E2E/cross domain)** | **2011 – 2015** |
| * Product Development – Delivery BASEL business product “31 Days Business Savings”
* Internet Banking/Mobile banking – Achieving Accrued Interest features
* Financial Reporting/Regulatory – AQR Core Banking data delivery
* Reconciliation Data Sources – Realization of data source connectivity with Core Banking mainframe
* Financial Reporting – Achieving Daily Balance reporting applic. for ABN AMRO ledger
* Product Development – Delivering new product/service: “Pin Sparen”
* Regulatory – Delivery of Target Balancing/Notional pooling IFRS regulatory compliance
* New architecture – Origination of stand-alone Core Banking data warehouse
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|  **ABN AMRO – Enterprise Service Bus**  | **2015 - 2016** |
| **Program Manager/Product Owner Digital Integration** |
| Realisation + implementation TOPS2020 Enterprise Service Bus and creation of CoE Service Oriented Architrecture**Methodology** Prince2 / Agile PM**Team composition** 3 operational SCRUM Dev teams, external vendor team Infosys, IBM Infra team, IIB architect**Budget** EUR 1.4mio (excluding Infra budget 1 mio) * **Project description**
* Realisation middleware IBM Enterprise Service Bus and IIB infra, plus IBM Service repository (Java)
* Set up IT subdomain, maintenance organisation, governance, work processes and procedures
* Operationalize and ‘manage’ Agile DEV Scrum teams
* Act as ESB Product Owner for PSD2 API, XS2A projects, Topicus FinanForce implementation and Securities back office
* **Stakeholders**
* IBM Infra
* Bankwide IT domains
* IT Services
* Board of TOPS IT
* **Result**
* Delivered operational and approved ESB middleware and IIB infrastructure within time and budget
* Operational Service repository (WSRR)
* 7 active service operations and interfaces with data consumers
* Functional Maintenance implemented: Processes, FM team staffing and connected to enterprise service management applications Service Now, Splunk
* Pre-RTS PSD2 – backend connectivity
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|  **Integration Program ABN AMRO – Fortis Bank (Retail, Wholesale and ECT)** | **2009 – 2011** |
| **Senior Project Manager (E2E/cross domain)** |
| * Domain Execution Manager - Integration lead for Core Banking
* Program Manager Testing – Set up of testing program with vendors
* Project Manager Migration Solutions Billing - Achieving migration solutions
 |
|  | **2007 – 2009** |
| **Manager Financial Services** |
| * Project Manager - MyING TANGO Readiness, PID phase ING SoDC Securities and PMO/ Sharepoint implementation
 |
|  | **2007 – 2007** |
| **Manager**  |
| * Project Manager - Delivery of SOX Risk Reporting framework ING Real Estate
* Project Manager PID phase ING SoDC Retail Securities
* Project Manager – SoDC Retail Securities Sharepoint implementation Brussels & Amsterdam
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| Employment experience |
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| **EZ Consulting** | **2009 - current** |
| * Freelance
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| **Accenture** | **2007 - 2009** |
| * Manager, CSG Financial Services
 |
| **Altran CIS** | **2007 – 2007** |
| * Senior Consultant BPM & BPI
 |
| **Fortis Bank** | **2001 – 2007** |
| * Project Manager business
* Branch Manager
 |
| **Rabobank** | **1999 – 2001** |
| * Manager, Personal Banking & SME
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| **ABN AMRO Bank** | **1996 - 1999** |
| * Branch Manager
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Education |
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|  **UNIVERSITY of AMSTERDAM** | **1986 - 1993** |
| * Masters degree European Studies – Major: English literature, European Law, European Integration

Graduation thesis: “A legal and democratic decomposition of the Maastricht EU Treaty” |

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| **Training & Certifications** |
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| * TOGAF 9 Level 1 & Level 2
* Data Protection Officer (GDPR) – PECB Preliminary certification
* Professional SCRUM master (PSM I)
* Prince2 Foundation & Practitioner
* In-company training Accenture – managerial MBA level
* NIBE – Money Laundering prevention
* KPMG – Basic Administrative Organisation, Fortis Bank – Leadership development program
* NIBE – Business Financing, Berenschot – Managing Programs and Projects
* ABN AMRO – Banking products, Database marketing, Total Quality Management (TQM)
* Management Training ABN AMRO, NIBE – Algemene Opleiding Bankbedrijf
 | **2017****2018****2016****2015****2006 – 2009****2001 – 2006** |

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| Skills |
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| * **Management**:

Business/IT Project- & program managementCICD, Process flowInterim ManagementChange ManagementAgile Coaching & transformationTransaction Monitoring / KYC/CDD / Sanctions* **Functional**:

Certified Professional Scum MasterTarget Balancing/ Notional PoolingService Oriented Architecture (SOA), * **Project environments and Tooling experience**:

JIRA, ServiceNow, Clarity, Mainframe, Documentum, TIBCOPowerBI, JIRA Align Portfolio Mgt | Agile/SCRUMDevOps SAFeNexusMixed on-/offsite environments Certified Prince2 PractitionerBusiness Process ManagementCMMi/LEAN,PSD2 / GDPRAzureDevopsMS ProjectIIB, IMS, Staffware, Engage One, Compliance |
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**2011 – 2013**

**2002 – 2006**